#### No waiting with Express Check-In

**Express Check-In** helps dealers deliver a great service experience by reducing wait-time and providing a superior level of convenience.

**Express Check-In** provides accurate wait time estimates, and enables customers to check-in online to a "virtual queue". They conveniently wait for service wherever they want...(at home, the office, or a coffee shop) and are prompted when to arrive at the dealership for service. Customers and dealers alike are happier with shorter waits in the lobby.

### How it works



- 1. Check-In Online
- 2. Wait Where You Want
- 3. Get Service



## **Key Benefits**

- Reduce On-Site Wait Times
- Improve Customer Satisfaction
- Increase Service Retention

# **Ⅲ ADVISOR** Integration

Customers who checked in online automatically populate in wiADVISOR

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